

Frequently Asked Questions

Prohibited Items:

- Weapons of any kind, including guns, knives, pepper spray, handcuffs, nightsticks, or other items
- Alcoholic Beverages
- Animals or pets (exception for service dogs)
- Bicycles, scooter, skateboards, skates, Segway, golf carts, and other unauthorized means of transportation
- Coolers, thermoses, or ice chests
- Drones
- Distribution of unauthorized promotional or commercial material
- Fireworks, explosives, or other incendiary devices
- Illegal substances

TIME DOORS OPEN: Doors will open an hour before the scheduled event. These times are subject to change. Please check our social media pages or website for the most updated information.

SCHEDULE/EVENT TIMES: For the most updated schedule please click [here](#).

RE-ENTRY: Re-entry is permitted during the event. You will have to have your daily wristband to be able to re-enter. Guests will be subject to another screening by security personnel upon re-entering.

CAMERAS & CAMERAS EQUIPMENT: Flash photography is not permitted at any time in the arenas. Only hand-held cameras may be brought into the arena. Tripods/monopods of any kind will not be permitted in the event arena areas. Mobile device camera features may only be used for personal photographic use.

VIDEO RECORDER: Video and audio recording are not permitted at any time with any device while inside the venue during major events. Violation of this policy may result in immediate expulsion and loss of ticket privileges for the remainder of the World Table Tennis Championships.

Ticket & Box Office Info

AGE REQUIREMENTS: Children aged 3 and under are free when accompanied by a ticketed adult and must sit on the adult's lap. Children 4 years of age and older will require a ticket.

WRISTBANDS: When you arrive to the event you must scan your digital ticket to receive a wristband that will allow entry and reentry into the competition hall.

REFUNDS: NO Refunds or NO Exchanges – All tickets are non-refundable and not able to be exchanged. ALL SALES ARE FINAL.